



## 1.1 Quality Policy Statement

It is Company Policy to satisfy Customers' requirements by supplying, installing and maintaining refrigeration and energy efficiency services and products that are suitable for the intended purpose. The objective is to ensure they always meet the Customer's specification.

To ensure these objectives are reached the company operates a Management System committed to achieving the requirements of BS EN ISO 9001: 2015 & BS EN ISO 14001: 2015, which is continually reviewed and improved through the management procedures outlined in the company manual.

This Policy is authorised by the undersigned and operation of the procedures documented in the system is mandatory on all staff and sub-contractors.

The Manual and Quality Policy are administered by the Directors, who have full authority for carrying out changes to the Manuals and the system.

The undersigned and all their employees fully recognise that the reputation and continued future prosperity of the Company depend on supplying high quality products.

Authorised: ..... *Mark Parsons*.....

Authorised: ..... *Trevor Owen*.....

**Mark Parsons - Managing Director**  
**Trevor Owen - Technical Director**  
**IRS**